



# CELL PHONE INVESTIGATIVE KIOSKS-

A HANDS-ON DIGITAL  
PREVIEW SOLUTION TO HELP  
INVESTIGATORS GET THE  
RESULTS THEY NEED-NOW

For more information about the CPIK or to request training, contact—  
Any of the CART/RCFL CPIK Administrators at the following locations—

**Albuquerque** 505-889-1300  
**Anchorage** 907-276-4441  
**Atlanta** 404-679-9000  
**Baltimore** 410-265-8080  
**Boston** 617-742-5533

**Chicago (Chicago RCFL)** [www.cgrcfl.org](http://www.cgrcfl.org) or 312-431-1224  
**Columbia** 803-551-4200

**Dallas (North Texas RCFL)** [www.ntrcfl.org](http://www.ntrcfl.org) or 972-559-5800  
**Denver (Rocky Mountain RCFL)** [www.rmrcfl.org](http://www.rmrcfl.org) or 303-649-7900  
**Detroit** 313-965-2323

**Houston (Greater Houston RCFL)** [www.ghrcfl.org](http://www.ghrcfl.org) or 713-690-2566  
**Indianapolis** 317-639-3301

**Kansas City (Heart of America RCFL)** [www.harcrfl.org](http://www.harcrfl.org) or 816-584-4300

**Las Vegas** 702-385-1281  
**Little Rock** 501-221-9100

**Los Angeles – Santa Ana RA** 714-542-8825  
**Memphis – Nashville RA** 615-292-5159  
**Mobile** 251-438-3674  
**New Haven** 203-777-6311

**Newark (New Jersey RCFL)** [www.njrcfl.org](http://www.njrcfl.org) or 609-631-8777  
**Norfolk** 757-455-0100  
**Omaha** 402-493-8688

**Philadelphia (Philadelphia RCFL)** [www.phrcfl.org](http://www.phrcfl.org) or 610-975-3691  
**Phoenix** 602-279-5511  
**Pittsburgh** 412-432-4200

**Portland (Northwest RCFL)** [www.nwrcfl.org](http://www.nwrcfl.org) or 503-249-3750  
**Sacramento** 916-481-9110

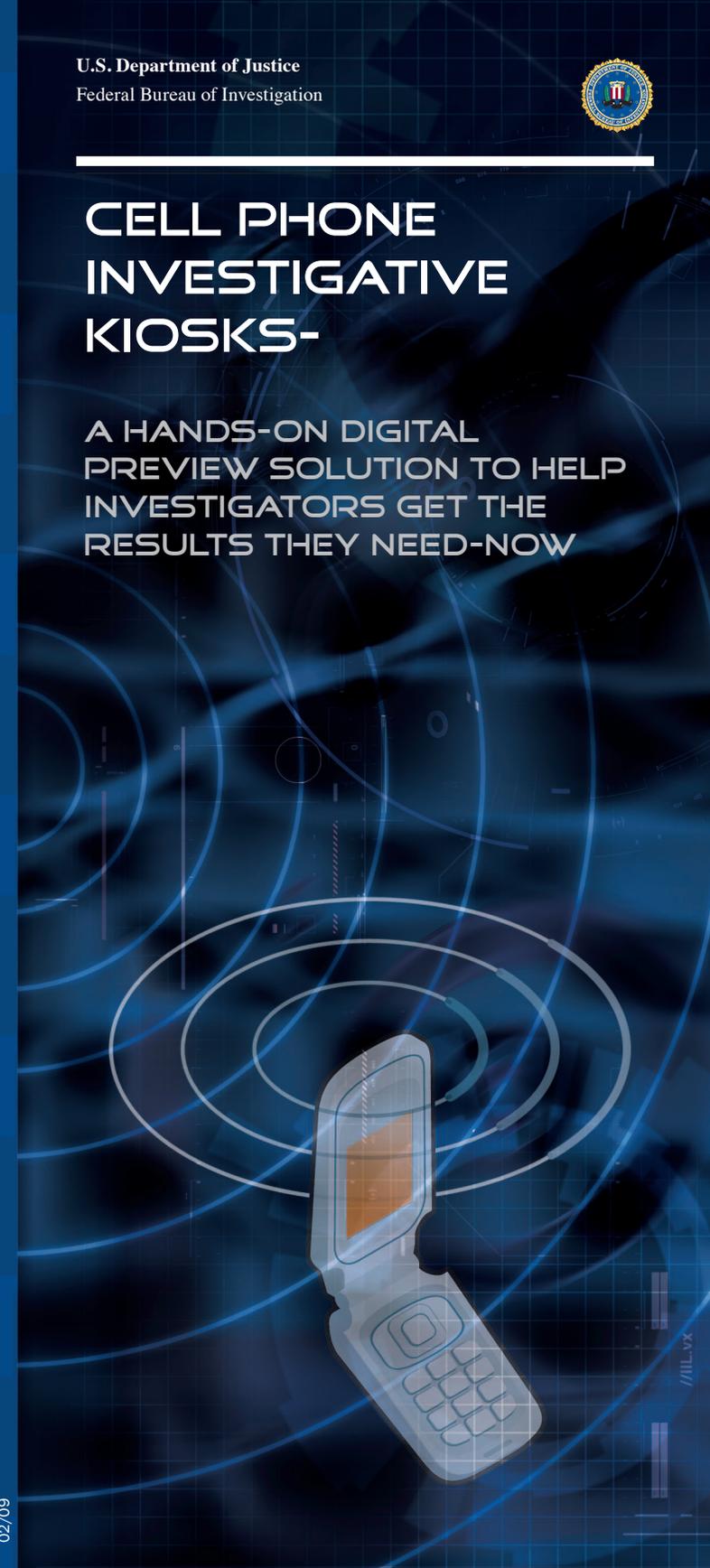
**Salt Lake City (Intermountain West RCFL)** [www.iwrcfl.org](http://www.iwrcfl.org) or 801-456-4800

**San Francisco (Silicon Valley RCFL)** [www.svrcfl.org](http://www.svrcfl.org) or 650-289-3000

**San Diego (San Diego RCFL)** [www.sdrcl.org](http://www.sdrcl.org) or 858-499-7799  
**Tampa** 813-253-1000  
**Washington Field – NVRA** 703-686-6000

The CPIK Program Manager, Bruce Kindley, at the Computer Analysis  
Response Team Headquarters 703-985-1094

New Additions in 2009  
25 new FBI Field Office locations



The FBI's Cell Phone Investigative Kiosks (CPIK) allow users to extract data from a cell phone, put it into a report, and burn the report to a CD or DVD in as little as 30 minutes. The kiosks are physically located in selected FBI Field Offices and Regional Computer Forensics Laboratories (RCFL).

Kiosk users only need to have some familiarity with computers and are required to take a one-time only, hour-long training course. Assistance is also available on-site at CPIK locations.

## HOW CPIK WORKS

The CPIK has two components—

- A cell phone examination system containing software and the necessary cables to download data
- A photographic system that enables a user to take pictures of a cell phone's screen. Users can download their findings to a CD or DVD that they can take with them.



## THE CPIK ENABLES USERS TO-

- **Copy Data**—From a cell phone to a computer hard drive
- **Examine This Data**—In a report format on the computer screen
- **Copy the Report**—Onto a portable device, e.g., CD or DVD
- **Take and Review Pictures**—Of the actual data on a cell phone screen
- **Copy the Pictures**—Onto a portable device, e.g., CD or DVD.

## FREQUENTLY ASKED QUESTIONS

### Q Is using a CPIK similar to conducting a cell phone examination? Are findings gained through use of a CPIK presentable in court?

A The CPIK is a preview tool that enables investigators to see a portion of the data quickly and easily. The kiosk was not designed to take the place of a full-scale cell phone examination performed by a certified Examiner. However, any evidence produced using the tool is admissible in a court of law.

### Q How long does it take to download the information from a cell phone using the kiosk? Is there a minimum? A maximum?

A Downloading just text can take from 5 to 15 minutes. Downloading photos can take from 5 minutes up to an hour—it depends on how much data are contained in the phone and how much time the investigator has to conduct the preview.

### Q Can users preview more than one phone at a time?

A It depends. Two separate software tools enable users to either download data or photograph a cell phone's screen. Therefore, a user can preview two phones simultaneously, but because there is only one computer available, only the results from one tool can be viewed at a time.

### Q Can non-FBI personnel use the CPIKs located in FBI Field Offices?

A Yes, but on the condition that they have an FBI escort at all times. If that is not possible, an RCFL is the most practical option for state and local law enforcement personnel to access the kiosks.

### Q Should you make an appointment to use the CPIK?

A Generally, it is best to call ahead at the CPIK site to check their normal office hours.

