

## CONTACT US

CPIKs are available at the offices listed. For more information or to request training, contact the CPIK Administrators at the location nearest you. Go to [www.fbi.gov/contact-us/field](http://www.fbi.gov/contact-us/field) and [www.rcfl.gov](http://www.rcfl.gov) for field office and RCFL addresses and telephone numbers.

### FULL-SIZED CPIKS ARE AVAILABLE AT:

Albany  
Anchorage  
Atlanta  
Baltimore  
Birmingham  
Boston  
Boston – Springfield  
Chicago RCFL  
Charlotte  
Charlotte – Raleigh  
Charlotte – Wilmington  
Charlotte – Greenville  
Chicago – Rockford  
Chicago – South  
Cincinnati  
Cincinnati – Columbus  
Cleveland  
Columbia  
Columbia – Charleston  
Dallas  
Denver  
Detroit  
El Paso  
Greater Houston RCFL  
Heart of America RCFL  
Honolulu  
Indianapolis  
Intermountain West RCFL (IWRCL)  
IWRCL – Billings  
IWRCL – Boise  
Jackson  
Jacksonville  
Kansas City – Springfield, MO  
Knoxville  
Knoxville – Johnson City  
Kentucky RCFL  
Las Vegas  
Little Rock  
Los Angeles  
Louisville – Lexington

Miami – West Palm Beach  
Milwaukee  
Minneapolis  
Mobile  
New Haven  
New Orleans  
New York City  
New York City – LI RA  
New York City – Moonachie  
New York City – BQ RA  
Newark  
New Jersey RCFL  
New Mexico RCFL  
Norfolk  
North Texas RCFL  
Northwest RCFL  
Orange County CRCFL  
Oklahoma City  
Oklahoma City – Tulsa  
Omaha  
Philadelphia  
Phoenix  
PHRCFL  
Pittsburgh  
Pittsburgh – Charleston, WV  
Portland  
Portland – Pendleton  
Richmond  
Rocky Mountain RCFL  
Sacramento  
Sacramento – Fresno  
San Antonio  
San Francisco  
San Francisco – San Jose  
San Juan  
San Diego RCFL  
Seattle  
Springfield  
Springfield – Fairview Heights  
St Louis  
Silicon Valley RCFL  
Tampa  
Washington Field  
Washington Field – Manassas

### WNYRCFL PORTABLE CPIKS ARE AVAILABLE AT:

Albany – Burlington, VT  
Albany – Syracuse  
Albuquerque – Las Cruces  
Atlanta  
Atlanta – Columbus  
Atlanta – Macon  
Atlanta – Savannah  
Atlanta – Augusta  
Atlanta – Valdosta  
Birmingham – Gadsden  
Buffalo  
Charlotte  
Charlotte – Greenville  
Charlotte – Raleigh  
Cleveland – Toledo  
Columbia – Charleston  
Columbia – Greenville  
Dallas  
Dallas – Fort Worth  
Dallas – Tyler  
Denver – Cheyenne, WY  
Denver – Grand Junction  
Detroit – Grand Rapids  
Detroit – Macomb County  
Detroit – Marquette  
El Paso  
Honolulu  
Houston  
Indianapolis – Merrillville  
Jackson – Gulfport  
Jackson – Oxford  
Jacksonville – Pensacola  
Kansas City –  
Jefferson City, MO  
Kansas City –  
Springfield, MO  
Kansas City – Wichita  
Little Rock – El Dorado  
Little Rock – Fayetteville  
Little Rock – Fort Smith

Little Rock – Marion  
Los Angeles – Santa Ana  
Louisville – Bowling Green  
Miami – Holmstead  
Miami – West Palm Beach  
Mobile  
Mobile – Auburn  
Mobile – Dothan  
Mobile – Montgomery  
New York – Hudson Valley  
New York – White Plains  
Newark – Atlantic City  
Newark – Franklin Township  
Newark – Garret Mountain  
Newark – Red Bank  
Newark – Trenton  
Oklahoma City  
Philadelphia – Harrisburg  
Philadelphia – State College  
Phoenix – Flagstaff  
Phoenix – Sierra Vista  
Pittsburgh – Erie  
Portland – Bend  
Portland – Eugene  
Richmond – Charlottesville  
Richmond – Fredericksburg  
Richmond – Roanoke  
Richmond – Winchester  
San Antonio – Austin  
San Antonio – McAllen  
San Diego  
San Diego – El Centro  
San Francisco – Oakland  
San Juan – Fajardo  
San Juan – St. Thomas  
Seattle – Spokane  
Springfield – Peoria  
Tampa – Brevard  
Tampa – Ft. Myers  
Tampa – Orlando  
Washington Field  
Washington Field –  
Gallery Place/Chinatown  
Washington Field –Manassas

### CART Headquarters

Computer Analysis Response Team Headquarters  
CPIK Program Manager, Curtis Thomas  
Phone: 703-985-1182, Email: [curtis.thomas@ic.fbi.gov](mailto:curtis.thomas@ic.fbi.gov)



U.S. Department of Justice  
Federal Bureau of Investigation



## CELL PHONE INVESTIGATIVE KIOSKS

A HANDS-ON DIGITAL  
PREVIEW SOLUTION TO HELP  
INVESTIGATORS GET THE  
RESULTS THEY NEED-NOW



The FBI's Cell Phone Investigative Kiosks (CPIK) allow users to extract data from a cell phone, put it into a report, and burn the report to a CD or DVD in as little as 30 minutes. The full-size kiosks are physically located in nearly all FBI Field Offices and Regional Computer Forensics Laboratories (RCFLs). Portable kiosks are available at many FBI Resident Agencies.

Kiosk users only need to have some familiarity with computers and are required to take a one-time only, hour-long training course. Assistance is also available on-site at CPIK locations.

The full-size and the portable platforms include the same tools: a camera system, a cell phone forensic tool and accessories. The full-size version uses a desktop computer. The portable unit uses a laptop and all components are stored in a custom case.

## HOW CPIK WORKS

The CPIK has two components—

- A cell phone examination system containing software and the necessary cables to download data
- A photographic system that enables a user to take pictures of a cell phone's screen. Users can download their findings to a CD or DVD that they can take with them.



Full-size CPIK



Portable CPIK

## THE CPIK ENABLES USERS TO-

- **Copy Data**—From a cell phone to a computer hard drive
- **Examine This Data**—In a report format on the computer screen
- **Copy the Report**—Onto a portable device, e.g., CD or DVD
- **Take and Review Pictures**—Of the actual data on a cell phone screen
- **Copy the Pictures**—Onto a portable device, e.g., CD or DVD.

## FREQUENTLY ASKED QUESTIONS

**Q:** Is using a CPIK similar to conducting a cell phone examination? Are these findings presentable in court?

**A:** The CPIK is a preview tool and enables investigators to see a portion of the data quickly and easily. The kiosk was not designed to take the place of a full-scale cell phone examination performed by a certified Examiner; however, any evidence produced using the tool is admissible in a court of law.

**Q:** Typically, how long does it take to download the information from a cell phone using the kiosk? Is there a minimum? A maximum?

**A:** Downloading just text can take anywhere from five to 15 minutes. Downloading photos can take anywhere from five minutes up to an hour—it depends on

how much data is contained in the phone and how long the investigator has to conduct the preview.

**Q:** Can users preview more than one phone at a time?

**A:** It depends. There are two separate software tools that enable users to either download data or photograph a cell phone's screen. Therefore, a user can preview two phones simultaneously, but because there is only one computer available, only the results from one tool can be viewed at a time.

**Q:** Can non-FBI Personnel use the CPIKs located in FBI Field Offices?

**A:** Yes, but on the condition that they have an FBI escort at all times. If that isn't possible, an RCFL is the most practical option for state/local law enforcement personnel to access the kiosks.

**Q:** Should you make an appointment to use the CPIK?

**A:** Generally, it's best to call ahead at the CPIK site to check their normal office hours.